

Meeting Patients Where They Are: Delivering Global Clinical Support for Time-Sensitive Research



Challenge

The sponsor required a scalable global solution to support a highly specialized clinical study involving newborns (0–6 months) who could be born anywhere in the world at any time.

Rapid screening, deployment of qualified clinical personnel, and consistent protocol execution were essential to ensuring eligible participants could access a potentially lifesaving treatment without geographic barriers.

The sponsor faced several operational challenges:

- Time-sensitive patient identification and screening
- Globally dispersed patient population
- Complex logistics and care coordination
- Maintaining consistent protocol execution across locations

Solution

ProPharma implemented a global nurse support model supported by standardized processes, specialized training, and proactive patient planning.

Dedicated clinical professionals were mobilized quickly to provide screening support, patient monitoring, care coordination, and ongoing engagement, ensuring a consistent experience for both patients and study teams throughout the clinical journey.

ProPharma implemented a global clinical support model focused on speed, consistency, and patient-centered care. Key elements included:

- Global nurse support model
- Standardized processes and specialized training
- Rapid deployment capabilities
- Personalized patient and caregiver support

Result



The program successfully enabled timely patient enrollment and maintained study momentum despite complex logistical challenges.

By delivering high-quality clinical support and flexible patient engagement services, ProPharma helped expand access to research, improve the participant experience, and ensure consistent protocol execution across diverse care settings.

The program delivered measurable operational and patient experience benefits, including:

- Timely patient enrollment
- Expanded access to clinical research
- Consistent study execution across locations
- Enhanced patient and caregiver experience

Contact us to learn how our experienced team can help ensure successful outcomes throughout the product lifecycle.

 www.ProPharmaGroup.com
 Info@ProPharmaGroup.com

