

OVERWORKED MED DEVICE TEAMS MISSING DEADLINES



Challenge

- A rapidly growing medical device company's project teams were overworked. Employees were falling further and further behind with each subsequent project approved by their leadership. The client knew there was a problem. But how to solve it?
- Leadership lacked the data to verify the true cause of the problem. Was the client dedicating the right resources and capital to the right projects or not? That's where ProPharma Group stepped in.



Solution

New processes:

- Our experienced consultants implemented new processes to produce repeatable project results. With these new processes in place, client teams could deliver projects consistently and with a high degree of predictability.

New systems:

- We deployed a new collaboration tool to enable teams to get started quickly and effectively. The client was able to share information with project team members and across project platforms. This new, automated project and portfolio management tool shows resource demands/capacity across all projects and enables project resource management. Additionally, the tool provided management with data to support project and portfolio-related decisions.



Results

- Our team conducted a detailed scan of our client's project management related functions as the basis for our improvement recommendations. We selected, prioritized and implemented a quick-hit set of improvement opportunities for the client and began setting the groundwork for a leading, more mature PMO.
- We implemented a leading PPM application in order to retrieve project, portfolio and resource data for better decision-making and overall project performance metrics.